



FAQ's & Guidelines for Drive-In Concert

When will tickets go on-sale and where can I purchase tickets?

Tickets are only available online (rcpark.com) before the event. No tickets will be sold on site and no vehicles without a ticket will be allowed into the venue. Tickets will go on sale to RC residents on Wednesday, August 12th at 10:00 a.m., and will be available for non-residents on Friday, August 14th.

I have a large group, can I reserve spaces next to each other?

All tickets are General Admission. Vehicles will be placed on a first come first served basis to a parking space. Parking spaces may NOT be reserved.

Do I have to stay in my vehicle?

Each ticket will ensure a parking space for your vehicle and an adjacent space for those in your vehicle to setup lawn chairs to watch the concert. You do not have to remain in your vehicle but must remain in your designated area unless going to the restrooms. All CDC and County guidelines must be adhered to when outside of your vehicle, including wearing a mask and social distancing from those not in your group.

Do I need a ticket for each person in my vehicle?

You will only need one ticket per vehicle. The number of passengers in your vehicle must not exceed the number of safety belts/seats. It is recommended that you only share a vehicle with household members with whom you have been sheltering in place.

When can I arrive and where do I go?

The Parking Lot will open at 6:00 p.m., 2 hours prior to the concert beginning. Guests should enter the Epicenter from Arrow Rte. or Jack Benny Dr. Guests will then be routed through the Epicenter to avoid causing traffic issues on the surrounding streets. RECEIPT MUST BE SHOWN to enter concert area. Gates will close at 8:15 p.m. No vehicles or persons will be allowed in after that.



Will food/concessions be available?

No food will be sold at the event, but you may bring in your own food and drinks. We suggest picking up something from one of your favorite takeout spots in Rancho Cucamonga!

What am I not allowed to bring?

The following items and activities are prohibited at this event:

- Advertising, selling or promoting any third-party product (including, but not limited to, food and beverage items)
- Alcohol
- Disorderly conduct
- Fireworks
- Generators
- Grills or fryers
- Open flames of any kind
- Laser pointers
- Littering
- Noisemakers
- Tents, stand umbrellas and tarps
- Use of drones
- Wagons and strollers
- Weapons

Other Notes to Remember

All surrounding areas, including parking lots and sidewalks will not be accessible for watching or listening to the show. All sidewalks must remain open and accessible for pedestrian traffic.

When outside of the designated area, guests must wear a mask at all times and maintain at least 6 feet of separation from those in other vehicles.

Vehicles and trucks must fit in a single, standard parking space. Oversize vehicles such as RVs, trailers, buses are not permitted. Lifted vehicles will be directed to the back of the parking lot.

Please follow the direction of parking attendants and venue staff. For everyone's safety, it is important that you stay in the space you are assigned throughout the event.



Receipt or proof of purchase must be shown to attendant in order to enter parking lot. This will be cross-referenced with our list of tickets sold.

All sales are final and there will be no refunds.

In and out (leaving and coming back) privileges are not permitted.

We ask that everyone stay in their parking space until the end of the show. In case of an emergency you may exit by finding a staff member who will assist with the exit route.

The concert will last approximately 2 hours.

Restrooms are available, but the following guidelines must be observed:

- All guests exiting their vehicle **MUST** wear a mask or face covering.
- Please only use the restroom in case of emergency to limit interactions with others
- Restrooms will not be sanitized after each use.

If inclement weather arises, please check the City's Facebook page for up to date information regarding cancellation of the concert.

We ask that you do not leave your vehicle running and turn your lights off.

Smoking is not permitted on City property.

NO Pets allowed.

Please note that failure to follow these guidelines may result in the removal of you and your party.