



HOUSING RESOURCES AS IT RELATES TO COVID-19



As we continue to monitor the conditions, there has been an increase in new cases nationwide and raising concerns about the spread of the virus. Recently, the World Health Organization (WHO) declared COVID-19 a pandemic. The situation regarding COVID-19 continues to be dynamic, San Bernardino County Public Health also declared a public health emergency due to Coronavirus as a proactive measure. We recognize that these events may have impacted you significantly.

The San Bernardino County Department of Public Health (DPH) has continued to monitor Novel Coronavirus 2019 (COVID-19) as the situation is quickly evolving. Please see the link below to stay updated on all new information.

[San Bernardino County Department of Public Health \(DPH\)](#)

[City of Rancho Cucamonga](#)

Please continue to check these resources that capture the State's current guidance as it is continuing to evolve.

- All official public health information can be found at the California Department of Public Health: <https://www.cdph.ca.gov/>

Additional Federal, State, and Local Government Resources:

- [Governor Newsom Issues Executive Order to Protect Renters and Homeowners During COVID-19 Pandemic](#)

Utility Partner Resources:

- [SCE](#) will help customers with their bills by suspending service disconnections for nonpayment and waiving late fees for business and residential customers impacted by the COVID-19 emergency.
- [Southern California Gas](#) is committed to helping customers experiencing hardships, including from the Coronavirus. If in need of assistance, we encourage customers to call us at 1800-427-2200. If you're experiencing financial hardship due to COVID-19, we are supporting our residential and small business customers
- Rancho Cucamonga Municipal Utility is working with customers on an individual basis and is suspending service disconnections and waiving late fees through the end of April.

U.S. Census Reminder

- Within the past two weeks, the U.S. Census Bureau began sending every household an invitation that includes a unique Census ID to complete a simple questionnaire about who lives at that address on April 1. The questionnaire is available in multiple languages, and census officials are reminding residents that federal law keeps those responses safe and secure.

Currently, the U.S. Census Bureau has suspended door-to-door activities at least until April 1st and perhaps longer. Census officials say it's even more critical that households respond in a timely manner. Census workers traditionally begin going door-to-door after April 1st to reach those households who haven't responded.

Residents wanting to complete the census questionnaire online but who can't locate their Census ID can go <https://my2020census.gov/> and follow instructions.

Social Services

- Inland Empire United Way and United Ways of the Inland Valley have joined forces to establish the Inland SoCal COVID-19 Fund to respond to the needs of residents of San Bernardino and Riverside counties.
 - Persons who would like to help support the Inland SoCal COVID-19 Fund can make a contribution at uwiv.org/covid19 or by calling United Way at (951) 697-4700.
 - Gifts made to the fund will be distributed by donor ZIP code to support residents in and around the donor's home community unless otherwise directed.
 - Those seeking assistance from the fund are directed to submit a request at uwiv.org/covid-fund-requests.
- An [executive order](#) has been issued to allow current recipients of safety net programs in California (CalWORKs, CalFresh, In-Home Supportive Services, Medi-Cal, and Cash Assistance for Immigrants) to continue receiving them without interruption during this time.
- If an employee's hours are reduced or their employer shuts down, Unemployment Insurance is available, and if a medical professional says someone is unable to work due to the virus, Disability Insurance is available.
- As of March 17, Social Security Administration (SSA) offices are closed to in-person visits, but you can contact them by phone and access online services. 800-722-1213
- Applications for Medi-Cal will be accepted without proof of income documentation during the COVID-19 crisis. This is also true for those seeking to renew existing coverage – your Medi-Cal will not be cut off if you are unable to provide paperwork right now.

Support Services for Workers

- [Summary Chart: Benefit for Workers Impacted by COVID-19](#)
- [Paid Sick Leave](#) Information
- [Information on Disability Insurance \(DI\), Paid Family Leave \(PFL\), and Unemployment Insurance \(UI\)](#)
- [Support Services for those who are Sick or Quarantined, Caregiving, or Dealing with Reduced Work Hours.](#)
- [Frequently Asked Questions: Coronavirus 2019 \(COVID-19\) and Benefit Guidance](#)

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