

Rancho Cucamonga Animal Center – COVID-19 Modified Services

The Animal Center is taking extra precautions to protect the health and safety of our animals, staff, volunteers and community during the COVID-19 pandemic. Effective Friday, March 20, 2020 the Animal Center will be providing services by appointment only during normal business hours.

Animal Center Phone Number: 909-466-7387

Animal Center Website: www.RCPets.info

Animal Center Email: RCPets@cityofrc.us

Hours: Tuesday to Friday 11am to 7pm, Saturday and Sunday 10am to 6pm

Pets for Adoption: Visit our website and make a list of the pets you are interested in. Call or email our staff to set up an appointment.

Lost Pets: Please check our website under Adopt a Pet/ View Pets. Pets that have been brought into our Center will be listed by the date of intake. The most recent pets received will be on the last few pages. Call or email our staff to set up an appointment to visit the Center.

Found Pets: Individuals who find stray dogs or injured animals can bring them to the Center or contact our Field Services Division during normal business hours to have a Field Services Officer pick up the animal.

Cats and Kittens: To provide care for our more critical and vulnerable animals, the Animal Center is temporarily not accepting healthy cats and kittens, including TNR (trap, neuter, return) participants. If you find a healthy cat or kitten(s), please leave or return them to where they were found.

Surrendering a Pet: At this time, the Animal Center is not accepting owner surrendered pets.

Animal Emergencies: Field Services Officers will continue to respond to public safety and animal welfare calls. Non-priority calls such as animal noise complaints may be deferred until a later date.

Dog Licenses: Dog licenses can be purchased and renewed online at <http://www.cityofrc.us/animal-center/pet-licensing>, mailed to 11780 Arrow Route RC 91730, or left in the licensing drop box in front of the Animal Center. Staff will mail you the receipt and/or tag.

Spay and Neuter Services: The VACS, Beat the Heat, and voucher program are currently on hold.

Volunteer Program, Community Service and Tours: New volunteer orientations, events and tours of the Animal Center are currently on hold.

Ways You Can Help:

- Consider fostering a pet in need. Email Elsa.Tristan@cityofrc.us
- Visit our website at www.RCPets.info for our wish list and other ways to donate.