

Solid Waste Rate Increase

Why are the rates going up?

The proposed increases are based upon an adjustment for the Consumer Price Index (CPI); an extraordinary adjustment to disposal and processing costs based on the recycling markets, and an adjustment in City fees based on the overall adjusted rate. The rates increased due to the recycling market (National Sword), and adhering to California legislation requirements on organics and recycling.

When does the rate increase take effect?

If approved by the City Council, the new rates will take effect on **January 1, 2019**

How much are they going up by?

The monthly Standard Rate for Residential Barrel Service (i.e. single family home) will increase to \$27.63 a month, which is an additional \$4.37 a month.

The monthly Senior Rate for Residential Barrel Service (i.e. single family home) will increase to \$18.51, which is an additional \$2.93 a month.

A commercial/industrial customer's actual service cost increase will vary based on container size and service frequency. The average rate increase for commercial/industrial customers is approximately a 25% increase.

I can't afford the rate increase. Can I cancel my trash service?

Trash service is mandatory for all residential and commercial properties in the city, per Municipal Code 8.17.170.

How do I qualify for the senior rate?

You must be the primary account holder for the service location and provide proof of being 60 years old or more. An example of an acceptable form of proof of age is a driver's license or other government issued identification. Please provide name and mailing address and the City can provide a senior rate application, to be mailed direction to Burrtec with back-up documentation.

I didn't get a letter so how can I see the rates?

The current and proposed rates can be found on the following web page: <https://www.cityofrc.us/healthy-rc/environmental-programs>

They are also available for review in the office of the City Clerk during regular business hours: Monday through Thursday, from 7:00 a.m. to 6:00 p.m.

How do I protest against the proposed rate increase?

Any written protests must be received by the City Clerk's office no later than 6:00 p.m. on November 19, 2019, by 5:00 pm. Protests can be submitted via email to: City.Clerk@cityofrc.us or by mail to:

Mailing/Physical Address: Office of the City Clerk, City of Rancho Cucamonga, 10500 Civic Center Drive, Rancho Cucamonga, CA 91730.

Any verbal protests must be done in person during the public hearing on **November 20, 2019, at 7:00 p.m.** in the Council Chambers located at 10500 Civic Center Drive, Rancho Cucamonga, CA 91730. Phone calls do not count as verbal protests.

For more information, please contact Environmental Programs staff at (909) 774-4025.