

Surrendering Your Pet

We understand that life changes may result in having to rehome a family pet. We accept owner surrendered pets that belong to residents of Rancho Cucamonga. We also accept the surrender of pets that were previously adopted from our Animal Center. Both services are by appointment only.

Scheduling an Owner Surrender Appointment

Please call our front desk at (909) 466-7387 to schedule an appointment. At the time of surrender, the following items will be required:

- Valid California Driver's License as proof of Rancho Cucamonga residency.
- Be 18 years of age or older.
- Provide proof of ownership for the pet you are relinquishing (i.e. vet records, grooming documents, licensing paperwork, microchip information, AKC paperwork, etc). The owner's name on the proof of ownership must be the same person who is turning in the pet to ensure that the pet is being turned in with the full consent of the owner.
- Provide us with the pets information such as behavior characteristics, likes and dislikes, medical information and your reason for surrender. This information will help us determine the best future placement for the pet.
- Fill out the owner surrender contract and pay the required fee (\$40 dog, \$30 cat or rabbit, \$20 guinea pig, and \$5 hamster/mouse/rat).

Alternatives to Surrendering Your Pet

- Check with friends, family, neighbors and coworkers to see if they can take your pet.
- Use social media platforms such as Facebook, Twitter, Instagram and NextDoor.
- Are you surrendering your pet for medical or behavior concerns? Email our staff at <u>RCPets@cityofrc.us</u> for assistance. Please use the subject line "For Vet Services" (medical) or "For Behavior Division" (behavior concerns).

