

Animal Center Tours

Tours are a fun and educational experience. Your group will receive a behind the scenes look at how our Animal Center runs and what it takes to provide excellent care to the many animals we receive. Our staff will also discuss the programs and services we offer and how you can encourage a compassionate community.

Scheduling a Tour

- Contact Barbara Hansen at (909) 466-7387 ext. 2075 or Barbara.Hansen@cityofrc.us to schedule your tour. Arrangements for tours should be made at least one month in advance and may be scheduled on a Tuesday, Wednesday, or Friday between the hours of 11am and 5:30pm.
- Provide your preferred date and time, the name of your group or troop #, the total number included in your group, the contact person, and a contact phone number.
- Please provide us with the ages of any children in your group under the age of 18. From this information we will be able to determine what adult supervision is needed for your specific group.



What to Expect on Tour Day

- Once your entire party has arrived at the Center, please have your group or leader check in with the Front Desk.
- Our representative will meet you in the lobby where your tour will begin.
- Tours last approximately one hour, and include an overview of the Animal Center.
- We will be happy to answer any questions you may have throughout the tour.
- Please be advised that children should not bring backpacks or carry any other items during the tour.
- Everyone taking the tour must wear long pants and closed toe shoes.
- Anyone with severe allergies to dogs, cats or rabbits should not attend.
- There is no cost for the tour. However, donations are welcomed and very much appreciated! Please refer to our Donate Section for details on needed items.