

How Can I Enhance My Neighborhood?

If you are seeking relief from conditions on a property in your community, there are a number of options available to you:

Make contact with the responsible party. Describe your perception of the concern. Discuss how the concern affects you and/or the neighborhood and discuss possible solutions.

Attend or initiate a Neighborhood Watch Meeting and get involved with other neighbors in solving area concerns. Contact the Rancho Cucamonga Police Department's Crime Prevention Unit at (909) 477-2820.

File a Request For Service with the City's Code Enforcement Division. Requests may be filed in person at City Hall, by mail or by telephone at (909) 477-2712.



Public Agencies Telephone Directory

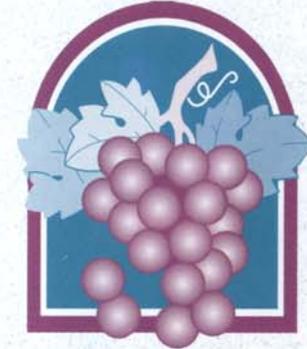
Animal Control.....	800-472-5609
Building & Safety Department.....	909-477-2710
Burrtec Waste.....	909-987-3717
Business License Division.....	909-477-2700
City Hall.....	909-477-2700
Chamber of Commerce.....	909-987-1012
City Yard.....	909-477-2730
Community Services.....	909-477-2760
Engineering Department.....	909-477-2740
Fire Department.....	909-477-2770
Fire Dispatch.....	909-983-5911
Graffiti Hotline.....	909-481-7999
Inland Fair Housing.....	909-984-2254
Mediation/Small Claims Advisory...800-634-9085	
Planning Department.....	909-477-2750
Police Department / Business.....	909-477-2800
Police Dispatch / Non-Emergency.....	909-941-1488
Redevelopment Agency.....	909-477-2848
West Valley Vector Control.....	909-627-0931
Waste Management.....	909-628-5661

Postage

City of Rancho Cucamonga
Building and Safety Department
Code Enforcement Division
10500 Civic Center Drive - P.O. Box 807
Rancho Cucamonga, CA 91729-0807

Building & Safety Department Code Enforcement Division

A Guide to Code Enforcement



RANCHO
CUCAMONGA
CALIFORNIA

*"Working Together
To Promote An
Attractive Community"*



909-477-2712 - Phone
909-477-2711 - Fax
www.ci.rancho-cucamonga.ca.us

Who Is Code Enforcement?



The city of Rancho Cucamonga's Code Enforcement Division receives requests for service each year on certain areas of the Municipal Code, such as property maintenance and health and safety concerns. The Code Enforcement Division has a comprehensive program which protects a property owner's investment, promotes public health and welfare, and enhances the quality of neighborhoods. It is an integral part of the City's commitment to neighborhood preservation. When homes and businesses are properly maintained, it has a positive effect on the appearance of our Community.

One of the main goals of Rancho Cucamonga's Code Enforcement Division is to bring to the attention of property owners any existing code violations which could have a negative impact on their neighborhood. Many such code violations are referred to as "public nuisances." The Code Enforcement Division responds to such concerns as zoning issues, signs, abandoned vehicles, health and general safety, substandard housing, illegally parked recreational vehicles, weeds and overgrown vegetation. Through voluntary compliance, conditions which create code violations can be eliminated or reduced. Working together, the program will succeed in making the City of Rancho Cucamonga an even better place to live and work!

Code Enforcement representatives are always available to attend neighborhood and community meetings to explain about the program and assist citizens with improving their neighborhood.

Self-Property Evaluation:

Yes	No	My trash containers can be seen from the street or neighboring properties.
Yes	No	I have stored items in my yard that are visible from the street or neighboring properties.
Yes	No	I have a car that is not in working condition or in a deteriorated state that can be seen from the street or my neighbor's property.
Yes	No	I have a recreational vehicle, trailer or equipment parked in public view.
Yes	No	I have a vehicle parked on an unpaved surface.
Yes	No	My lawn and/or vegetation is overgrown, dead, or not maintained.
Yes	No	The outside of my house has peeling paint, rotted wood or missing stucco.
Yes	No	I have broken windows.

If you answered "yes" to any of the above questions, then your property is out of compliance with city codes.



What Is Our Mission?

It is the mission of the Code Enforcement Division to work in partnership with the people of Rancho Cucamonga to promote and maintain a nice, safe and desirable living and working environment. We help maintain or improve the quality of your community in three ways:

1. We administer a fair and unbiased enforcement program to correct violations of the Municipal Codes and land use requirements.
 - Facilitate voluntary compliance with city laws and codes.
 - Empower community self-help programs.
 - Develop public outreach programs.
2. We work with residents, neighborhood associations, public service agencies and other city departments to:
 - Community Awareness Programs
 - Neighborhood Enhancement Programs
 - Graffiti Abatement
 - Vehicle Abatement
3. We initiate special programs targeted toward specific concerns within the City of Rancho Cucamonga. These programs include:

