



CITY OF RANCHO CUCAMONGA
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Numbers at a Glance

Building and Safety Department.....(909) 477-2710
 Code Enforcement.....(909) 477-2712
 Fire Construction Services.....(909) 477-2713
 Business License Division.....(909) 477-2700
 Engineering Department.....(909) 477-2740
 Planning Department.....(909) 477-2750
 Rancho Cucamonga Fire District.....(909) 477-2770
 Rancho Cucamonga Police.....(909) 477-2800
 Graffiti Hotline.....(909) 481-7999
 West Valley Vector Control District..... (909) 635-0307
 Cucamonga Valley Water District.....(909) 987-2571
 RC Animal Care & Services.....(909) 466-PETS (7387)
 Public Health Department - Environmental Health Services Division
 (909) 458-9673

Did You Know?

Southern California Gas Company & Southern California Edison has an affordable housing program called, Designed for Comfort Program.

What is the Designed for Comfort Program (DfC)? An affordable multifamily and supportive housing incentives program.

How does this benefit me? Developers / owners who participate in the program help their tenants to save energy, reduce energy bills and improve comfort, and may increase the value of their properties. Cash incentives are provided to owners who improve energy efficiency by at least 20% over existing conditions, and each unit with participating projects will receive an EnergySmart Pak consisting of energy efficient lighting and water saving devices, which could further enhance your energy and water savings.

How can I learn more about the DfC program? Logon to www.DesignedforComfort.com

Is there a local contact? Yes, Elizabeth McCollum at (760) 436-7001 or email at mccollum@h-m-g.com



VOLUME V

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City Holidays

Thursday, July 3rd
 (Fourth of July)

Monday, September 1st
 (Labor Day)

****REMINDER****

City Hall is closed on
 Friday's

Building Inspection & Code
 Enforcement services are
 available on Fridays.

The **Buzz in Building**

"Dedicated to public safety and the quality of life by fostering strong relationships with residents, construction industry and the business community"

Message from the Building & Safety Official

Trang Huynh, P.E., C.B.O.



A YEAR OF PROGRESS AND MORE TO COME!

The impact of the decline in construction was felt not only by the community, but also by the Building & Safety Department. We experienced several changes as we worked our way through a "roller coaster" year, but we didn't allow the highs and lows to prevent us from meeting our goals that we set for ourselves. One goal that is always at the top of our list is our commitment to providing exceptional customer service. This year the Building & Safety Department achieved their five special goals:

- Enhanced RCTOPS to include the E-Payment component for making permit fee payments
- Continued to eliminate blight by removing abandoned shopping carts from around the city.
- Hosted two community clean-up events.
- Created a partnership with other departments to abate the graffiti problem
- Passed a yard sale ordinance and implemented an administrative citation ordinance that will help to motivate violators to work with the City and reduce the number of cases sent to prosecution.

For the next fiscal year, we once again will strive to continue our relationships with our residents, the construction industry and the business community by focusing on goals that will enhance overall public safety within the City.

A few of our goals and work programs for next year are:

- Assume the responsibility from the County for providing permit and inspections for 8 mobile home parks.
- Implement and enforce the newly revised temporary sign code ordinance.
- Develop proactive programs to address the nuisances created by foreclosures on properties.
- Support the "Healthy Cities" initiative by working with the Police Department to enforce the No Smoking ordinance in public places.

Enjoy this issue of The Buzz in Building as you get a quick glimpse of all that Building and Safety has done over the year.

Rancho Cucamonga is Graffiti Free with RC-TAG

Rancho Cucamonga continues to be one of the safest and cleanest cities in the country. This is due in part to proactive programs such as the one that was debut on September 5, 2007 called RC-TAG. The program is a solution to the cities efforts to help the fight against graffiti. This comprehensive graffiti-eradication program is a multi-agency collaboration and partnership with business owners and residents.

Studies show that the faster graffiti is removed, the chances of repeat vandalism are reduced, thus providing a safer and more beautiful community to live, work, and play. The graffiti abatement program is designed to respond quickly to reports of graffiti; usually within 24-48 hours, and it provides a means for the Police Department to track and prosecute offenders. In its first year of inception, the Anti-Graffiti team has averaged 440 service order requests per month and has removed approximately 1,941 square feet of graffiti per day.

The City is encouraging resident involvement by reporting graffiti and completing a release form which will allow City employees to remove any graffiti from private property. For more information regarding the RC-TAG or reporting graffiti, contact the city at:

(909) 477-2730, dial 0 or (909) 481-7999 ~ after business hours

Code Enforcement division at (909) 477-2712, to report graffiti on private property or for a liability form

<https://reportgraffiti.cityofrc.us>

A reminder from Code Enforcement: "4-1-1" on Recreational Vehicles (RV's)

Summer is finally here and many of you can't wait to roll out your RV's and get ready for your cross country summer trip or just a weekend trip to the lake. But don't forget that although we support those of you with RV's, we would like to remind you that there is a proper way to store them without violating any municipal codes, and potentially upsetting your neighbor because your RV is blocking their view or driveway. Here are some quick tips:

-  RV parking shall only be permitted within an enclosed garage, carport, or similar structure, or if outdoors, in an authorized off-street paved parking area.
-  RV's can be parked or stored in side or rear yard areas, provided that such areas are screened from view from the street, public right-of-way, and adjacent properties
-  RV's may be parked within public view in authorized parking areas within the front yard, or corner side yard abutting a street, for temporary periods of time (not exceeding 48 hours)
-  Parking areas within public view from the street, public right-of-way, or adjacent properties shall be surfaced with a permanent paving material, and shall be maintained in good usable condition, free of potholes and broken sections to prevent the accumulation of mud, dust, and weeds.

For more information on parking and storing your RV and to view the municipal codes, logon to <http://municipalcodes.lexisnexis.com/codes/ranchocu>



PLEASE NOTE.....

FYI



For A Healthy RC We're Smoke Free

**SMOKE-FREE
LOCATIONS INCLUDE:**

- City Hall
- VG Cultural Center
- Animal Center
- Community Centers
- Libraries
- Fire Stations
- Other City-Owned Facilities
- All City Parks and Plazas
- Trails
- Playgrounds

The City of Rancho Cucamonga has created a Smoke-Free environment for you to enjoy at all City Facility locations.

Did you know?

Secondhand smoke exposure is a known health risk factor for lung cancer and other diseases. Children are particularly vulnerable to the negative effects of secondhand smoke exposure.



Creating a Healthy RC For You!

SMOKING IS PROHIBITED AT ALL CITY FACILITIES INCLUDING THE SURROUNDING PROPERTY AND PARKING LOTS

CHAPTER 8.21 OF TITLE 8 SECTIONS 8.21.035, 8.21.045, 8.21.055, 8.21.065 OF THE RC MUNICIPAL CODE

RANCHO CUCAMONGA CHAMBER OF COMMERCE recognizes the Department of Building & Safety as “Businesses Best Friend”

CONGRATULATIONS!!



Building & Grading Inspectors



Building Official & Code Enforcement Staff



Plan Check Engineer & Fire Construction Staff



Permit & Support Staff

The Building and Safety Department (B&S) is comprised of four separate divisions with very distinct roles. Yet when all is said and done, and at the end of the day, we all work together for one common purpose; to provide excellent customer service to our residents and customers. Throughout the year, B&S staff work hard to ensure building and fire inspections are done in a timely manner, and that plans are reviewed and permitted without delay. Fire Construction Services staff work diligently to make sure that any life, safety issues are addressed, and Code Enforcement continue to work with residents to help maintain properties. But we can't forget our Permit and Support Staff who are generally found in the front and back of the office. These ladies are the "backbone" of the department who's primary function is to help with facilitation and coordination between our customers, staff, and City Departments.

The hard work of the entire Building & Safety Department was acknowledged on May 27, 2008 when the Chamber of Commerce presented a plaque to our Building & Safety Official, Trang Huynh, for **'Businesses Best Friend'** for 2008. The plaque read, *"In recognition of your countless hours working with the Chamber of Commerce to mitigate and expedite developer and owner challenges and insure the businesses get settled in the city as expeditious as possible."*

RC Building Staff and California Building Officials come together for a good cause **HABITAT FOR HUMANITY**

Habitat for Humanity, founded over thirty years ago, helps low-income families secure affordable housing by soliciting donations of materials, money, and willing volunteers who are eager to help build and renovate simple houses. As a way to show their support, on March 12, 2008 ICC/CALBO members from the Foothill, Citrus Belt and Orange Empire chapters, came together to help build two houses in the city of Pomona, California. Despite extreme hot weather conditions, they got "down and dirty" cutting, painting, installing roofs, and doing electrical work, and much more. Their tireless efforts and commitment to the support of Habitat for Humanity, are greatly appreciated and will be remembered for many years to come. It's because of caring individuals such as these members that over 200,000 houses have been built around the world, impacting more than 1-million people in 3,000 communities. For more information on volunteering for Habitat for Humanity, contact a local affiliate at **1-800-Habitat**.

RC Building Staff & ICC/CALBO Volunteers



Rancho Cucamonga: Trang Huynh, Katie & Joseph Freeno; **Monrovia:** Chon Cervantes; **Fullerton:** Hadi Tabatabaee; **La Habra:** Roy Fewell; **Covina:** Kyle Randall, Jeff Turner and Flent McClain; **Newport Beach:** Jay Elbettar, CALBO President; **Hemet:** Robert Hernandez; **Pomona:** Dave Martinez; Consultant: Larry Francois and Melissa Francois.

Man's Best Friend

(An inspector's and officer's point of view)

By Phil Guerrero, Building Inspector



When you come home at night and are greeted by "Man's Best Friend" whether it's a Chihuahua, Cocker Spaniel, Golden Retriever or Rottweiler, you undoubtedly will receive several licks, a wagging tail and eagerly waiting gesture that asks for your love and affection. You view your loving animal as the best of its kind and one that certainly would not hurt "anyone".

While this is true in the eyes of the owner, our City Building Inspector's and Code Enforcement Officer's, have to hold a more cautious eye of concern. In an attempt to feel safe in entering your yard to perform an inspection, we go to the front door and explain why we are there and questionably ask "do you have a dog"?

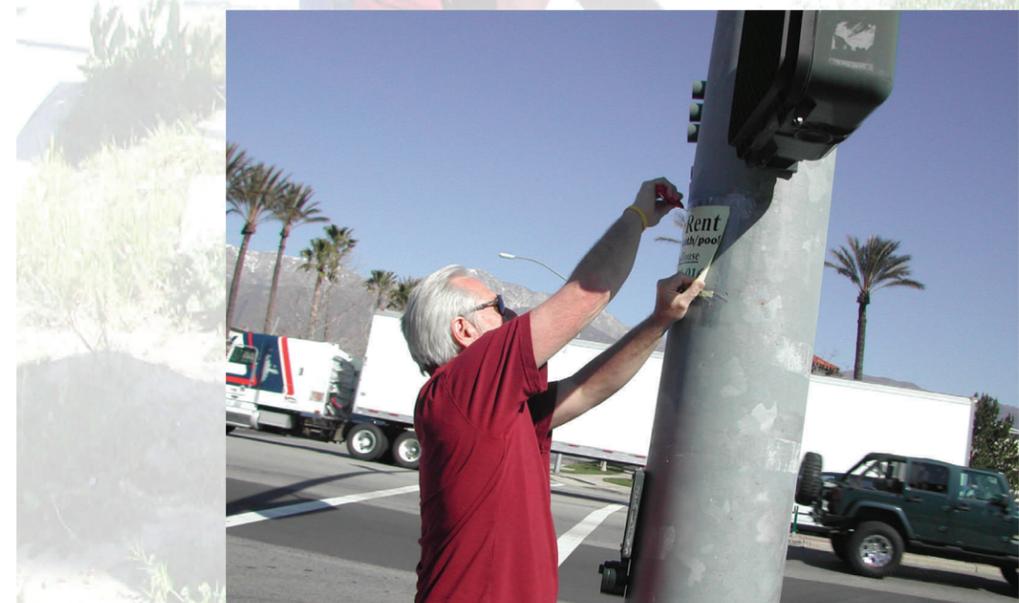
Even with the owner present, we learn to keep a cautious eye on our new four legged friend, but there have been times when an Inspector has been attacked with the owner right next to the dog.

As an Inspector (and Officer), we ask that you please put your dog in a safe location away from temptation, while we are at your residence conducting business. If for any reason you will not be home when we arrive, please locate your dog inside the house or the garage and put a temporary barrier over the dog door so (we can give a 2 hour window of inspection time if you have a concern for leaving your dog in a confined location). We understand that your dog is there for the safety, but please keep in mind...so are we.

Don't forget to visit us on the web to see more information and activities that the Building and Safety Department is involved with. Logon to www.ci.rancho-cucamonga.ca.us/Building and Safety

Volunteers Making a Difference

The Building and Safety Department salutes our Code Enforcement Volunteers; Jayel Sherry, Bob Miller, and John Collari, for their continued efforts in helping to keep our city looking nice. As concerned citizens of Rancho Cucamonga, these Rancho residents saw a need and decided to become volunteers and take an active approach in helping to keep their community attractive. They take their responsibilities as volunteers very seriously, by helping to patrol the streets in search of graffiti, abandoned shopping carts and illegal signage in the public right of way. Since January 2008, our volunteers have contributed to pulling over 3,200 illegal signs throughout the City, and have assisted with the neighborhood clean-ups. Their contribution to the City and the Code Enforcement Division is immeasurable, and we thank them for their time, dedication, and commitment to making Rancho Cucamonga a great place to live, work, and play.



The Buzz

Permit fees will increase by 3.3% based on CPI adjustment Effective July 1st

Affordable Housing Rehab Program now has Cash Incentives for Rehabilitation Projects....Learn more on page 8

GREEN INITIATIVES

Look out for our next issue of The Buzz and find out how RC is going "GREEN", and the role of our Building & Safety Department

