

ACCELERATE



How to
Apply for an Accelerate Account
Schedule an Inspection

ACCELERATE



HOW TO REQUEST AN INSPECTION

BE ON THE LOOK OUT ~ COMING SOON!

New Enhancements:

- New Look & Feel
- New Dashboard with Accelerate User Record Specific Information
- Redesigned Record / Permit Information Page for Ease of Use

Search...

SEARCH FOR YOUR PERMIT IN THE GLOBAL SEARCH AREA ABOVE; MAKING SURE YOU TYPE YOUR PERMIT NUMBER IN THIS FORMAT

PMT20XX-XXXXX

Home **Building & Safety** Engineering Fire D

Create an Application Search Permits / Plan Checks

Record Number: row2015-00518 Record Type: --Select--
Record Status: --Select--
Start Date: 10/26/2013 End Date: 10/26/2015

Create an Application Search Perm

Record: PMT20XX-XXXXX
Residential Misc. Permit
Record Status: Issued

1. Click on Record Info
2. Click on Inspections
3. Scroll towards the bottom of the page and click schedule Inspection.

Record Info

Record Details

Record / Permit Status

Related Records

Inspections

Attachments: Will show any plans, documents or photos you may have submitted with your an

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Signing Up for an Accelerate Account

Step 1 – Navigate to www.CityofRC.us/Accelerate

Step 2 – Click on “New Users Register for an Account.”

Step 3 – Read and Accept the Disclaimer, then click “Continue Registration”

Step 4 – Complete your “Login information”

The screenshot shows the City of Rancho Cucamonga Accelerate website. At the top, there is a navigation bar with the city logo and the word "ACCELERATE". Below the navigation bar, there are links for "Announcements", "Accessibility Support", and "Register for an Account". A search bar is also present. The main content area features a navigation menu with "Home", "Building & Safety / FCS", "Engineering", "Fire District", and "Planning". The main text welcomes users to the new Citizen Portal and provides information about the services available. A "Login" form is visible on the right side, with fields for "User Name or E-mail" and "Password", and a "Login" button. Below the login form, there is a checkbox for "Remember me on this computer" and a link for "New Users: Register for an Account". A note at the bottom of the page states: "NOTE: This software program is only certified for Internet Explorer 10, Firefox 3.6, Safari 5 and Chrome 10. Usage of older or newer browsers may result in unexpected results."

Step 5 – You will receive a confirmation email from noreply@cityofrc.us with the URL and your login information. You will also receive the URL for the mobile site. Feel free to bookmark these URLs.

Step 6 – FOR CONTRACTORS ONLY. Please go to account management and add your CSLB license number and link it to your account.