

**ACCELERATE**



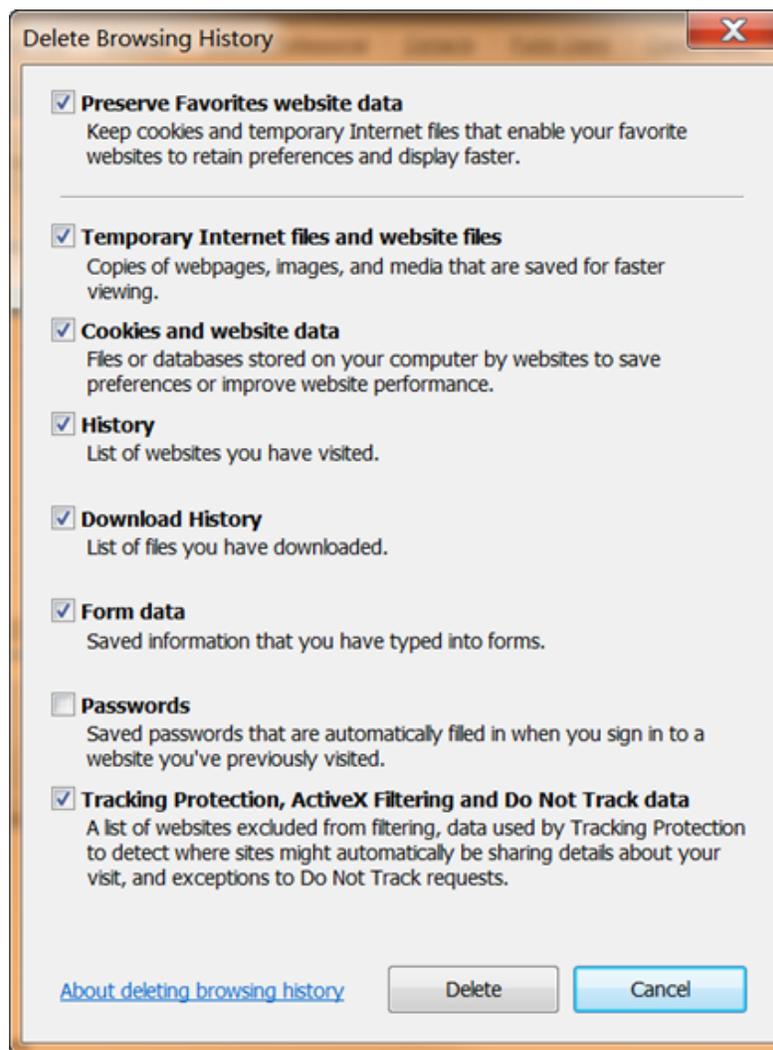
Sluggish Response Time



## Sluggish Response Time: Try the following Tool

*(This may not fix the problem but is a good tool to perform first before reporting an issue)*

1. Open Internet Explorer (see next page for Google Chrome)
2. Click on Tools
3. Select Delete Browsing History
4. Check the following below in screenshot
5. Click Delete





## Sluggish Response Time: Try the following Tool

*(This may not fix the problem but is a good tool to perform first before reporting an issue)*

1. Open Google Chrome
2. Click on the  icon in the upper right hand corner
3. Select Settings (see image below)
4. Click on “History” on the left hand side
5. Click the “Clear browsing data” button
6. Mark the appropriate boxes (see image below)
7. Click Delete

