ACCELERATE NAVIGATION GUIDE

city of **Rancho Cucamonga** california

ACCELERATE

Search...

https://aca.accela.com/cityofrc/

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Welcome to the City of Rancho Cucamonga's new Citizen Portal, *Accelerate*

We are pleased to offer our citizens, businesses, and visitors access to *Accelerate* online, 24 hours a day, 7 days a week.

In partnership with Accela, Inc., we are fulfilling our promise to deliver powerful e-government services and provide valuable information about the community while making your interactions with us more efficient, convenient, and interactive. To use ALL the services we provide, you must register and create a user account. You can view information, get questions answered and have limited services as an anonymous user. We trust this will provide you with a new, higher level of service that makes living and working in our community a more enjoyable experience.

Login

User Name or E-mail:

Password:

Login »

☐ Remember me on this computer

I've forgotten my password
New Users: Register for an Account

You must be linked to a Record / Permit in order to pay fees or to see complete record details.

Request to be linked by emailing **accelerate@cityofrc.us** along with the Record /Permit #.

It is recommended you create a Global User Account if you wish to have mulitple users in an office

Formatting Procedures for Electronic Document Review and Submission Requirements

Linking Existing Records to Accelerate

Applying for a Building Permit

Privacy Policy

Delivery of Service Policy

Accelerate Refund Policy

What would you like to do today?
To get started, select one of the services listed below:

General Information
Lookup Property Information
Search for a Licensee

Building & Safety / FCS
Create an Application
Search Permits / Plan Checks
Schedule an Inspection

Engineering
Create an Application
Search Permits / Plan Checks
Request an Inspection

Fire District
Apply for a Special Event Permit
Search for Records and Reports

Planning
Create an Application
Search Permits / Plan Checks

Smart Phone Mobile Access:
https://aca.accela.com/cityofrc/amca

AS OF MAY 1, 2015 YOU ONLY NEED TO BE A REGISTERED USER TO SCHEDULE INSPECTIONS

ACCELERATE NAVIGATION GUIDE

Announcements | Logged in as:tasha.hunter | Folders (5) | 🛒 Cart (0) | Account Management | Logout

Search...

Ignore this link

| Home | Building & Safety / FCS | Engineering | Fire District | Planning |

Create an Application | Search Permits / Plan Check | Request an Inspection ✗

Records

--Select--

Any applications for permits submitted by you will be listed below. The overall status of the application submitted will be listed for your reference. You may also search on other records in the system by entering key search fields.

If yo

Download your results to Excel / Add to collections lets you create folders / Add to cart lets you pay for multiple permits / Use the check boxes for any of these features

Show on Map 🌐

Showing 1-10 of 20 | Download results | Add to collection | Add to cart

	Date	Record Number	Record Type	Description	Project Name	Expiration Date	Status	Action
☐	04/23/2015	ROW2015-00210	Utilities Construction Permit		VZ- MH access to splice- e/s Haven 71' n/o 6th, s/s 7th 104' e/o Haven		In Review	Pay F
☐	04/21/2015	ROW2015-00199	Utilities Construction Permit		GAS- asphalt cut to replace service- 5610 Sapphire		Issued	
☐	02/19/2015	ROW2015-00077	Utilities Construction Permit		VZ- access pole to splice cabble-w/s Hermosa, n/o Church		Issued	
☐	02/09/2015	ROW2015-00061	Utilities Construction Permit		VZ- LOCATE, EXCAVATE AND REPAIR CONDUIT & S/W - n/s Foothill 500' e/o Hellman		Issued	
☐	02/03/2015	ROW2015-00049	Utilities Construction Permit		Cable- TW Telecom- work by SECC- s/s 6th St, e/s Milliken - SEC 6th & Milliken		Issued	
☐	01/30/2015	LCP2015-00046	Lane Closure Permit				In Review	
☐	01/29/2015	ROW2015-00042	Utilities Construction Permit		SCE- work by		Issued	

Click link to pay fees

To see details click the number

Record ROW2015-00505:
Utilities Construction Permit
Record Status: Issued

Pay Fees
Add Project to a Folder

| Record Info ▼ | Payments ▼ |

Click the arrow next to the title "Record Info" or "Payments" to view the following sections:

Each section will display the complete details regarding the application you submitted.

Conditions or Conditions of Approval: Will show any conditions that must be met to receive a permit *(Must be linked to record to view section)*.

Record Details: Shows the Applicant, Owner, Licensed Professional and Project Description.

Fees: Will show either paid fees or outstanding fees to be paid *(Must be linked to record to view section)*.

Inspections: Will show upcoming or completed inspections. Will also allow you to schedule an inspection if it is appropriate.

Processing Status: Will identify the status of your application submission/permit in the City's workflow.

Attachments: Ability to upload and download any Permits, Plans / Drawings, Documents or Photos that may have been uploaded to your record *(Must be linked to record to view section)*.

Related Records: Will show any records that may be related to other projects or activities.

| Record Info ⊙ | Payments ⊙ |

Record Details — to the title "Record Info" or "Payments" to view the following sections:

Processing Status — f Approval: Will show any conditions that must be met to receive a permit.

Related Records — Applicant, Owner, Licensed Professional and Project Description.

— fees or outstanding fees to be paid.

Attachments (Click on Name of Attachment to Open) — oming or completed inspections. Will also allow you to schedule an inspection if it is appropriate.

— ntify the status of your application submission/permit in the City's workflow.

Inspections — l show any plans, documents or photos you may have submitted with your application.

— w any records that may be related to other projects or activities.