



Summer 2012

Rancho Cucamonga Municipal Utility



CUSTOMER NEWSLETTER

New RCMU Programs!

Get Money Back For Tuning Up Your HVAC!

Have a tune-up and a refrigerant charge performed on your unit(s) and **receive money back** from the Utility! Once proof of service is submitted, RCMU will issue you a **\$10 per ton** rebate! Work must be performed by a qualified licensed contractor.

HVAC Maintenance Tips

Did you know that tuning up your HVAC (heating, ventilation and air conditioning) unit can save approximately 1,000 kilowatt hours per year for up to 6 years? An annual HVAC tune-up will also help your unit run at peak performance and prevent expensive hot-weather repairs. You save energy and money, and your system may last years longer, when a qualified contractor performs annual maintenance on your HVAC unit, according to energystar.gov.



Take advantage of these great programs while they last!

Please review the terms and conditions for our energy efficiency programs on our website www.CityofRC.us/RCMU and contact us with any questions.



Free Light Bulb Exchange Program!

For every incandescent light bulb you turn in to the Utility, RCMU will exchange it for a 14 Watt compact fluorescent bulb (equivalent to a 60 Watt incandescent bulb), **at no cost to you!** This light bulb exchange program is only applicable to light bulbs installed in your local business.

Summer Rates

Summer rates begin June 1st and continue until October 1st each year. Certain rate classes will see an increase on their bills due to the Time Related Demand Charge. This charge is applied only during the summer season and helps recover part of the higher costs of providing electricity during the high demand summer season.

California Independent System Operator Summer Grid Forecast



The California Independent System Operator (CAISO) manages the flow of electricity across high-voltage, long distance power lines that make up 80 percent of California's power grid. They ensure there is enough power on hand to meet the current day's demand.

The CAISO's annual *2012 Summer Loads and Resources Assessment* report projects a higher peak demand than 2011's summer peak. In addition, the grid operator cautions that if the San Onofre Nuclear Generating Station (SONGS) remains offline this summer, San Diego and portions of the Los Angeles Basin may face local reliability challenges. Although the SONGS outage will not affect the delivery of power to RCMU customers, RCMU is asking its consumers to reduce their power usage when CAISO issues its Flex Alert TV and radio conservation campaigns.

RCMU Offers More Ways To Pay

Rancho Cucamonga Municipal Utility is dedicated to offer a variety of ways to pay your utility bill quick and easy. In addition to accepting Visa and MasterCard –as well as cash, check and money order—we have added the option to pay with American Express and Discover Card.



Recently we implemented our AutoPay Program and have had a great response! AutoPay will save you time by automatically debiting your credit or debit card each month for the amount of your electric bill. There is no charge for this service and enrollment is easy. Simply visit www.CityofRC.us/RCMU and look under the Utility Billing tab for AutoPay. Read the Terms and Conditions, then complete and sign the Enrollment Form. Return the form by mail, fax, or email. It's that easy! Once your enrollment form has been approved, we will notify you of when your first deduction will occur.

In observance of:

Independence Day, July 4

Labor Day, September 3

City of Rancho Cucamonga City Hall and
the Rancho Cucamonga Municipal Utility
will be closed for business.

