



Solid Waste Rates

1. Why did my trash rate go up?

The proposed increases are based upon an adjustment for the Consumer Price Index (CPI); disposal/processing costs, and an adjustment in City fees based on the overall adjusted rate. The increase is also due to Senate Bill 1383, a new State mandate, that now requires all residents, and businesses, to recycle food waste and landscape waste. The increase covers the cost of additional outreach, enforcement and equipment required by SB 1383, increases to disposal and processing costs, as well as the cost of adding food waste collection services for residents.

2. Why did Multi-family and commercial bin rates change?

The proposed rate for Multi-family complexes and Commercial customers with bundled trash and recycling bin service will include bulky item pick up effective July 1, 2023 if approved. This new bundled rate will provide a uniform bulky item pick up program. Commercial customers will be able to contact the waste hauler for illegally dumped bulky items. Bulky item pick up for multi-family complexes will be scheduled once per week.

3. What is Senate Bill 1383?

Senate Bill 1383 (SB1383) was signed into law to help reduce short-lived climate pollutants to address climate change by reducing negative emissions from food waste and landscape waste being disposed of in landfills. SB 1383 requires all residents, and businesses, recycle organic waste and requires that edible food from businesses be diverted to a food rescue organization to address food insecurity in California. For more information, please visit: <https://www.calrecycle.ca.gov/climate/slcp/>

4. What if I do not want to participate, can I opt out of recycling organics?

According to SB 1383, all residential, multi-family, and commercial businesses are required to recycle organic waste that is generated onsite.

5. Can I cancel my trash service?

No, trash and recycling service is mandatory for all residential and commercial properties within the City, per Municipal Code Section 8.17.170.

6. Is there a discounted or senior rate option?

Yes, Burrtec offers senior rate discounts. In order to qualify for the rate, you must be the primary account holder for the service location and provide proof of being 60 years old or more. An example of an acceptable form of proof of age is a driver's license or other government issued identification. Please contact Burrtec Waste Industries at (909) 987-3717, for more information.

There is also a smaller container option, if your household does not produce much trash, recycling or organic waste. Please note, the barrels are 35 gallons, and the standard barrel is 95 gallons, which are significantly smaller.

7. Did the rate go up last year?

In 2022 a public hearing notice for a rate increase was scheduled, however, the City Council did not move forward with the adjustment. The last increase to the rates occurred in 2021.



8. How do I protest against the proposed rate increase?

Written protests must be received by the City Clerk's office no later than 4:00 p.m. on June 20, 2023.

Protests can also be submitted via email to: City.Clerk@cityofrc.us or by mail to:

Mailing/Physical Address: Office of the City Clerk, City of Rancho Cucamonga
10500 Civic Center Drive
Rancho Cucamonga, CA 91730

If you wish to speak during the public hearing, it will be held on **Wednesday, June 21, 2023**, at 7:00 pm, in the Council Chambers of the City of Rancho Cucamonga, located at 10500 Civic Center Drive. The City Council will hear all objections or protests of the property owners listed during this public meeting. The Council Chambers located at 10500 Civic Center Drive, Rancho Cucamonga, CA 91730. Please note, phone calls to staff before the Council Meeting do not count as verbal protests.